

Troubleshooting

Items to check prior to calling for service on your air conditioning system

- Please check to see that all breakers are in the “on” position. This includes the breaker on the outside by the condensing unit.
- If you have a humidistat located by the thermostat, please check to see that it is in the “on” position while you are occupying the home.
- Please check the overflow safety switch on the drain line has not been knocked out of alignment or wires pulled loose by items in close proximity to the switch. (this is very common)
- Please check that the thermostat is set in either the “cool” or “heat” mode and not in the “off” mode. The fan should be in the “auto” position for least humidity.
- Please check that the filter is not clogged, missing or dirty.

If corrections to the above problems do not resolve the problem, please call your Customer Relations Manager to schedule a service call.

